



Wizard Communications

REAL SERVICE - REAL SOLUTIONS

FOR DATA, TELEPHONE & ELECTRICAL

ECN 4054



The complete call management solution

Packed with features and now includes the TMS software at no extra cost.

The FCM2 now includes:

- Auto Attendant – answers calls when reception can't
- After hours answering – provides callers with after hours information and a multitude of options including leaving a message
- Voicemail – provides each staff member with a voicemail box (1-500+ VM boxes)
- Desktop Client – Manage your voicemail and SMS from your desktop
- On hold player – one of the most feature rich players in the market *
- Total Management Solution (TMS)
- Unified Messaging Solution – receive your voicemail via your email
- Supervisor management – control all the key aspects of your system and receive key reports
- SMS management – Send and receive SMS directly from your desktop*

FCM2 is well suited to larger SMB's as it can comfortably support up to 500 voicemail boxes and contain up to 100 Auto Attendant menus (call demand dependant). Available in 4, 6 or 8 port configuration.

Speak to one of our friendly team about FCM2, the complete call management system.

[Click here to download the brochure](#)

* Organise your on hold marketing program with M2 On Hold



Specifically tailored for small – medium businesses

This all-in-one digital call management solution is perfect for smaller SME's.

The Compact II includes:

- Auto Attendant – answers calls when reception can't
- After hours Answering – provides callers with after hours information and a multitude of options including leaving a message
- Voicemail - providing each staff member with a voicemail extension (max 50)
- On hold player - one of the most feature rich players in the market*
- E –SMS – Send and receive SMS directly from your desktop
- Comes in 2 or 4 port configuration

Make your first impression a professional one.

[Click here to download the brochure](#)

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The New Approach to On Hold Marketing

Few products in the marketplace allow you to promote your business to captive and interested callers. OnQue does!

Marketing your business in real time. Select specific parts of your production to only play on a particular date and time, or more frequently to promote a special event. OnQue gives you the control and flexibility to tell your callers what you want them to hear, when you want them to hear it. Perfect for businesses with multiple sites or regular special offers.

New M2 On Hold productions are loaded automatically without any staff involvement. Ensure your production is playing when you need it to play, without the issues associated with using CD players, radios or tapes. Best of all you receive complete account management to assist with all aspects of creating your on hold production, ensuring the process smooth and hassle free.

[Click here to download the brochure](#)

Don't bore your callers with chimes, radio or silence on hold. Organise a professionally written & recorded on hold production for your business today!

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